



Metric Title: Open Defects

Metric Definition: May refer to logical concepts in the relevant database eg., Status transitions in BugTracker

- Bugs in status: NEW, ASSIGNED, PROPOSED
- Also break it down per package
- Severity/priority
- Age of defect in days
- Calculated per week

A short summary on the proposed solution :



Description of the tools used, reference to relevant languages, required scope for modifying @runtime, eg., to be able to filter on package / product

- Use [BugzillaMetrics](#) (an Open Source tool that supports metrics based on events stored in Bugzilla).
- Metrics are defined via a graphical interface (drop-down lists) and XML.
- Metrics are accessible to users via web-interface.
- Users need the ability to specify package and version, time period, etc. at runtime.
- **How to break the metric?**



Dependencies: Details of any dependencies like infrastructure needed, access permissions to be provided etc.,

- BugzillaMetrics needs to be installed, in staging and live SF environments.

**Proposed
Implementation:**

Draft version of source code, sql queries or scripts etc., may be attached

